

OVERVIEW

PLNTRK Dispensary POS Overview

One connected platform for the front counter, back office, inventory, compliance, and customer experience.

WHAT IT DELIVERS

- Fast, intuitive checkout built for dispensary workflows
- Store management, inventory, customers, employees, and reporting
- Integrated compliance tools and METRC-ready operations
- Flexible enough for growing operators without enterprise complexity

Run the store. Serve the customer. Stay in control.

OVERVIEW

Manage Store Command Center

The daily operating picture your team needs - without digging through reports.

WHAT IT DELIVERS

- See gross sales, order count, average ticket, and recent trends
- Spot top-performing products and low-inventory items
- Jump directly into registers, customers, reports, and compliance
- Keep managers focused on what needs attention now

A clearer day starts with one dashboard.

OVERVIEW

Built for Minnesota Cannabis Retail

Purpose-built workflows for regulated cannabis sales in Minnesota.

WHAT IT DELIVERS

- Cannabis-focused product, inventory, and customer workflows
- Purchase-limit controls and transaction warnings
- METRC receiving, package matching, and sales reporting support
- Designed around real dispensary operations - not generic retail

Local requirements. Serious retail tools.

POS

Fast, Modern Point of Sale

Move customers through checkout quickly with a clean, focused selling experience.

WHAT IT DELIVERS

- Search products and variants without slowing down the line
- Build carts, apply discounts, calculate taxes, and take payment
- Keep customer, inventory, and order details connected
- Designed for touchscreens, scanners, and high-volume counters

Less clicking. Faster transactions. Happier customers.

POS

Customer Check-In and ID Scanning

Create a professional first impression from the moment a customer arrives.

WHAT IT DELIVERS

- Check customers in before they reach the sales counter
- Capture identification details with a guided camera workflow
- Reduce manual entry and improve front-desk consistency
- Connect the verified customer record to the sales process

A smoother entrance creates a smoother sale.

POS

Customer Queue Management

Keep the lobby organized and give employees a clear view of who is next.

WHAT IT DELIVERS

- See waiting customers in one live queue
- Start an order directly from check-in
- Reduce confusion during busy periods
- Create a more predictable, professional customer flow

Know who is waiting. Know who is next.

COMPLIANCE

Compliant Purchase-Limit Enforcement

Help employees make compliant sales decisions before checkout is completed.

WHAT IT DELIVERS

- Evaluate configured purchase limits during the transaction
- Show clear warnings when a customer approaches a threshold
- Block transactions that exceed allowed limits
- Maintain purchase history for ongoing limit calculations

Compliance should be built into the sale - not added afterward.

POS

Cash and Register Management

Give managers complete visibility into every drawer and every shift.

WHAT IT DELIVERS

- Open registers with documented starting cash
- Track paid-ins, paid-outs, and other cash movements
- Close drawers with expected-versus-actual reconciliation
- Review shortages, overages, and register activity

Every dollar accounted for, every shift.

PAYMENTS

Integrated Bank Payments

Offer customers a convenient cashless payment option directly from checkout.

WHAT IT DELIVERS

- Launch bank payment from the active order
- Display a customer-ready QR code and payment link
- Monitor payment status without leaving the POS
- Cancel a pending payment and switch to cash when needed

Modern payment options without breaking the workflow.

PAYMENTS

Text or Email Payment Links

Let customers complete payment from their own phone.

WHAT IT DELIVERS

- Send secure payment links by text message
- Email payment links directly from the active checkout
- Keep payment status tied to the correct order
- Reduce device handoffs and front-counter friction

Send. Pay. Complete the sale.

POS

Discounts and Promotions at Checkout

Run promotions confidently while keeping discount controls organized.

WHAT IT DELIVERS

- Create store-wide or product-specific discounts
- Apply eligible promotions during checkout
- Define coupon rules and active date ranges
- Keep discount activity visible in order history and reporting

Promotions that are easy for staff and clear for managers.

CUSTOMERS

Loyalty Points and Rewards

Turn everyday transactions into repeat visits.

WHAT IT DELIVERS

- Earn points from eligible purchases
- Show the customer's current balance at checkout
- Redeem rewards with configurable minimums and rules
- Maintain a complete points ledger for transparency

Reward loyalty without complicating checkout.

POS

Receipts, Returns, and Order History

Give employees the transaction detail they need after the sale.

WHAT IT DELIVERS

- Find completed orders quickly
- View item, payment, tax, and customer details
- Print or reprint receipts
- Process controlled returns with a connected audit trail

The full story of every transaction.

CONTROL

Cancelled Orders and Inventory Release

Cancel orders cleanly without losing visibility or leaving inventory trapped.

WHAT IT DELIVERS

- Maintain a searchable cancelled-order record
- Release reserved inventory back to availability
- Capture cancellation details for review
- Support stronger operational and inventory auditing

Cancelled does not have to mean untraceable.

INVENTORY

Inventory Reservations

Protect inventory while an order is being prepared or completed.

WHAT IT DELIVERS

- Temporarily hold inventory for active orders
- Prevent the same units from being committed twice
- See active reservations from the management area
- Release holds when orders are cancelled or completed

Accurate availability from cart to completion.

PRODUCTS

Central Product Catalog

Manage your retail assortment from one organized source of truth.

WHAT IT DELIVERS

- Create products with categories, brands, strains, and descriptions
- Store images, regulatory details, and merchandising information
- Manage pricing and sellable variants in one place
- Use the same catalog across POS, inventory, menus, and reports

One catalog. Every selling channel.

PRODUCTS

Flexible Product Variants

Sell every size, format, and package accurately under the right product.

WHAT IT DELIVERS

- Create multiple sellable variants for a single product
- Set variant-level prices, SKUs, and barcodes
- Track inventory at the level employees actually sell
- Keep product pages clean while supporting complex assortments

The right product, size, and price - every time.

INVENTORY

Real-Time Inventory Control

Keep available inventory aligned with what is actually happening on the sales floor.

WHAT IT DELIVERS

- Track inventory by batch or package
- Deduct inventory as sales are completed
- Record adjustments, movements, allocations, and returns
- Connect each quantity change to the underlying business event

Inventory that moves with your operation.

INVENTORY

Low-Inventory Alerts

See what needs replenishment before it becomes a missed sale.

WHAT IT DELIVERS

- Identify low-stock products and variants from the dashboard
- Review remaining quantities at a glance
- Jump directly into the affected product inventory
- Focus purchasing and receiving on the highest-priority needs

Catch low stock before customers do.

INVENTORY

Barcode and Package Label Printing

Create clean, scannable labels for products and inventory workflows.

WHAT IT DELIVERS

- Print SKU and barcode labels
- Support package and inventory identification
- Reduce manual lookup at the register
- Create a more consistent back-room and sales-floor process

Scan faster. Find faster. Sell faster.

INVENTORY

Inventory Audit Trail

Understand why inventory changed - not just what the current number is.

WHAT IT DELIVERS

- Track sales allocations and reservations
- Record releases, returns, adjustments, and movements
- Associate inventory activity with orders and employees
- Give managers a clearer path for discrepancy review

Every quantity has a history.

METRC

Integrated METRC Inventory Receiving

Bring incoming METRC packages into a controlled retail receiving workflow.

WHAT IT DELIVERS

- Discover packages available to the facility
- Stage packages for review before they become sellable
- Match incoming inventory to existing PLNTRK products
- Create reviewed products and inventory when a match does not exist

Receive deliberately. Sell confidently.

METRC

METRC Product and Package Matching

Connect compliance inventory to the products employees recognize and sell.

WHAT IT DELIVERS

- Match METRC items and packages to PLNTRK products
- Assign the correct sellable variant
- Create inventory batches tied to package information
- Avoid duplicate products and inconsistent catalog data

Compliance data translated into retail-ready inventory.

METRC

METRC Sales Receipt Submission

Keep completed dispensary sales moving into the required reporting workflow.

WHAT IT DELIVERS

- Prepare completed sales for receipt submission
- Track submission status by transaction
- Retain sync details for review and troubleshooting
- Keep reporting connected to the original PLNTRK order

From completed sale to compliance reporting.

METRC

METRC Sync Monitoring

Give administrators visibility into integration health and failed activity.

WHAT IT DELIVERS

- Review sync runs and request history
- See successful and failed receipt activity
- Identify issues that need operator attention
- Preserve integration details without changing the original sale

Know what synced, what did not, and what needs attention.

COMPLIANCE

Compliance Management Center

Centralize the controls that help employees sell responsibly.

WHAT IT DELIVERS

- Configure purchase-limit programs
- Present clear warnings and blocking messages
- Monitor inventory and compliance-related exceptions
- Give managers one place to review critical controls

Compliance tools your team can actually use.

COMPLIANCE

Compliance Inventory Reporting

Review inventory through both an operational and compliance-focused lens.

WHAT IT DELIVERS

- See current quantities and package relationships
- Identify low-stock and exception conditions
- Review product and inventory details in one report
- Support reconciliation and compliance review

Better visibility makes better compliance possible.

CUSTOMERS

Customer Profiles and Purchase History

Give your team the context to deliver more personal, informed service.

WHAT IT DELIVERS

- Maintain contact and identification information
- Review previous orders and purchasing activity
- See loyalty balances and customer status
- Connect the customer record from check-in through checkout

Recognize the customer. Remember the relationship.

CUSTOMERS

Customer Purchase Tracking

Keep a reliable history of customer purchasing activity.

WHAT IT DELIVERS

- Record completed purchases against the customer profile
- Support rolling purchase-limit calculations
- Give employees useful transaction context
- Help managers review customer activity when questions arise

A complete purchase history, connected to every sale.

MENUS

Dispensary Menus and Online Storefront

Publish an accurate, customer-friendly menu from the same catalog used in-store.

WHAT IT DELIVERS

- Select products and variants for customer-facing menus
- Use central product information and retail pricing
- Keep inventory and availability connected
- Present a consistent experience before the customer arrives

Your catalog becomes your storefront.

MENUS

Professional Printed and Digital Menus

Showcase more products clearly without sacrificing readability.

WHAT IT DELIVERS

- Create compact, product-first menu layouts
- Display available variants and prices together
- Support printed menus and in-store television displays
- Keep merchandising consistent across formats

Designed to sell - on paper and on screen.

WORKFORCE

Employee Management and Permissions

Give every employee the access they need - and no more.

WHAT IT DELIVERS

- Create and maintain employee profiles
- Assign roles and operational permissions
- Protect sensitive management functions
- Keep employee access aligned with job responsibilities

The right access for every role.

WORKFORCE

Employee Time Clock

Make clocking in and out easy from the tools employees already use.

WHAT IT DELIVERS

- Clock in and out from POS or management tools
- Capture notes when needed
- Review punches and daily hours
- Keep time activity connected to the employee record

Simple punches. Clear daily records.

WORKFORCE

Workforce Management

Bring scheduling and employee operations into one organized system.

WHAT IT DELIVERS

- Manage shifts, attendance, and time entries
- Track tasks, PTO requests, incidents, and notes
- Assign training and employee certifications
- Give managers a more complete view of workforce activity

More than a time clock - a workforce operations hub.

WORKFORCE

Employee Accountability

Create a reliable record of who performed important operational actions.

WHAT IT DELIVERS

- Associate orders and discounts with employees
- Track register and cash activity by operator
- Connect inventory changes to employee actions
- Support coaching, review, and audit workflows

Clear ownership builds stronger operations.

REPORTING

Sales Dashboard and Business Insights

Turn daily activity into a quick, actionable business picture.

WHAT IT DELIVERS

- See sales, orders, average ticket, and trends
- Identify top-performing products
- Monitor low-inventory attention areas
- Move from summary metrics into detailed reports

See the business. Act on the business.

REPORTING

Sales Summary Reporting

Review performance over the date range that matters to you.

WHAT IT DELIVERS

- Analyze revenue and transaction volume
- Review discounts, taxes, and payment totals
- Compare performance across selected periods
- Give managers a dependable daily and weekly review tool

A clean summary of how the store performed.

REPORTING

Product Performance Reporting

Know which products are driving revenue - and which need attention.

WHAT IT DELIVERS

- Rank products by sales and revenue
- Review performance across selected dates
- Spot customer demand and assortment trends
- Use real transaction data to guide purchasing and merchandising

Make product decisions with proof.

REPORTING

Tax and Payment Reporting

Keep collected taxes and tender activity organized for review.

WHAT IT DELIVERS

- Separate sales, tax, and payment totals
- Review cash and integrated bank payment activity
- Track refunds and transaction adjustments
- Support accounting and management reconciliation

Cleaner records for cleaner reconciliation.

REPORTING

Inventory and Compliance Reports

Bring inventory status, movement, and compliance context into one reporting area.

WHAT IT DELIVERS

- Review available and low inventory
- See reservations and sales allocations
- Inspect package and batch relationships
- Support audits, reconciliation, and management review

Inventory reporting built for regulated retail.

REPORTING

Register Closeout Reporting

End every shift with a clear, documented cash position.

WHAT IT DELIVERS

- Compare expected cash with the actual drawer count
- Review paid-ins, paid-outs, and cash sales
- Document shortages and overages
- Preserve closeout details for manager review

Close the drawer with confidence.